



EASY READ

COMPLAINTS

HOW TO FILE A COMPLAINT OR GIVE
FEEDBACK?





This document is to help you **Complain** or
give us **Feedback**.



It is okay to complain if you are not happy.
Tell us when you are upset about:

- Your supports
- Workers
- Us (**Independent Living
Consultancy Coordination**)



You can talk to **Independent Living
Consultancy Coordinators**
on **0400 185 675**





You can ask someone **you trust** to help you complain.



You can ask an **Advocate** to help you.
An **Advocate** is someone who speaks up for you if you cannot speak up for yourself.



Not sure who to help you.
Talk to your **Specialist Support Coordinator** who will help you find someone.





We will try to **fix** your problem.
We will **talk** to you about your problem.



We will keep anything you say **private**.



Not Happy?

You can tell:

NDIS Commission

1800 03 55 44 (This is a free call from
landlines)

Or Online [here](#)

